



CERTIFICATE OF COMPLIANCE

Pursuant to the Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **Engr. ROGELIO B. MINA, JR.** Filipino, of legal age, **General Manager of MONCADA WATER DISTRICT**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Anti-Red Tape Authority (ARTA) has established its service standards known as the Citizen's Charter that enumerates the following:
 - A) Vision and mission of the agency;
 - B) Government services offered;
 - I) Comprehensive and uniform checklist of requirements for each type of application or request;
 - II) Step-by-step procedure to obtain a particular service;
 - III) Maximum time needed to conclude the process;
 - IV) Person responsible for each step;
 - V) Document/s to be presented by the applicant or requesting party, if necessary;
 - VI) Amount of fees, if necessary, and
 - C) Procedure for filing complaints
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulin standees, or any other readable materials that could be easily understood by the public
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.



- 4) The Citizen’s Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen’s Charter is uploaded on the agency’s website through a tab or link specifically for the Citizen’s Charter , located at the most visible space or area of the website, or as a link under the Transparency seal
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 2nd day of December, 2021 in Moncada, Tarlac, Philippines

ENGR. ROGELIO B. MINA, JR.
General Manager
MONCADA WATER DISTRICT

SUBSCRIBED AND SWORN to before me this _____ of 03 DEC 2021
in PANIQUI, TARLAC, Philippines, with affiant exhibiting to me his CTC # 26613009 issued on January 12, 2021 at Moncada, Tarlac.

NOTARY PUBLIC / ADMINISTERING OFFICER
ATTY. BIENVENIDO M. PEREZ
NOTARY PUBLIC
UNTIL DEC. 31 - 2022
BM PEREZ LAW OFFICE
CABURNAY ST. PASIGHI, TARLAC
ROLL NO. 27300 - 5 / 4 / 1977
MCLE NO. VI-826207 - 4 / 6 / 19
IBP NO. 131302 - 10 / 27 / 20
PTR NO. 411253 - 1 / 4 / 21

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